



# GROUP QUALITY POLICY STATEMENT



**Prolintas Group of Companies** prioritises quality as the core of its business and operations. We are committed to delivering high quality services to our customers by prioritising safety, driving continuous improvement, enhancing operational efficiency, and elevating customer satisfaction across all aspects of our operations. By adhering to strict standards and fostering strong collaboration with our stakeholders, we strive to ensure excellence in every mile.

To achieve our quality objectives, we are guided by the following principles:

- **Deliver reliable, safe, and high-quality services that meet and exceed customer needs and expectations.**
- **Drive continuous improvement and innovation to enhance operational efficiency and effectiveness.**
- **Develop and empower our people through training, engagement, and accountability to achieve excellent performance.**
- **Ensure integrity, ethical conduct, and compliance with all applicable legal, regulatory, and industry requirements.**
- **Strengthen risk-based thinking and collaboration with suppliers to ensure consistent quality and sustainable operations.**

This policy is communicated, understood, and implemented by all employees within the organisation. We are committed to ensuring its effectiveness through regular reviews and continual improvement.

16 February 2026